



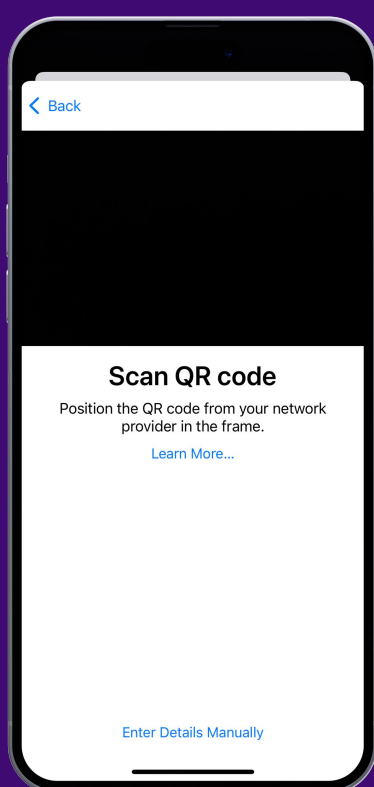
How to Activate your eSIM

Please refer to this short guide in order to successfully activate your eSIM on your device.



Remember to have a stable internet connection to activate your eSIM.

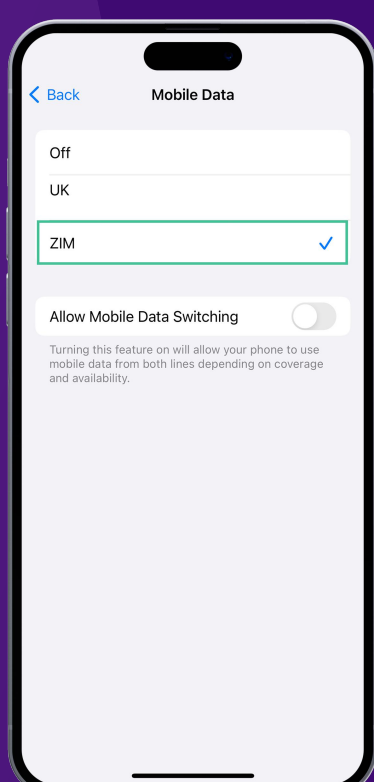
QR Code Activation for IOS



1 1 1

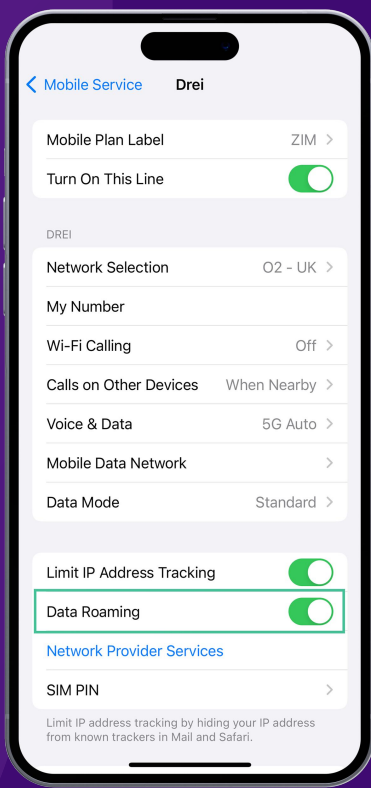
> After purchasing your eSIM plan, you will receive a confirmation email with a QR Code; download and scan the QR Code.

> Set up your plan following the instructions.



2 2 2

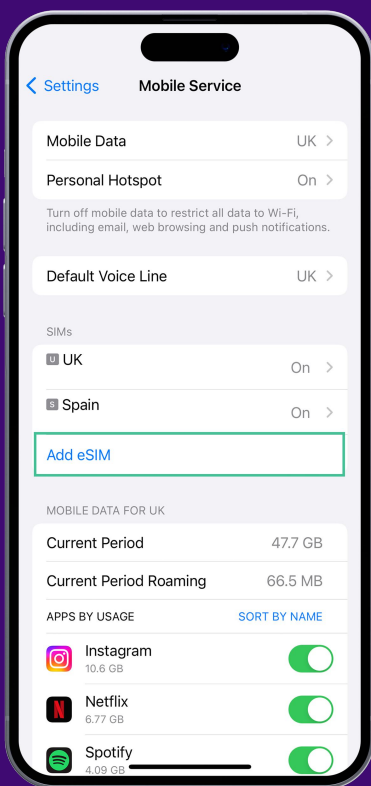
> When you arrive at your destination, make sure you have set ZIM as your default data line. Do this by going to your Settings > Mobile Service > ZIM.



3 3 3

> Remember to turn ON Data Roaming for ZIM and turn Data Roaming for your primary SIM off.

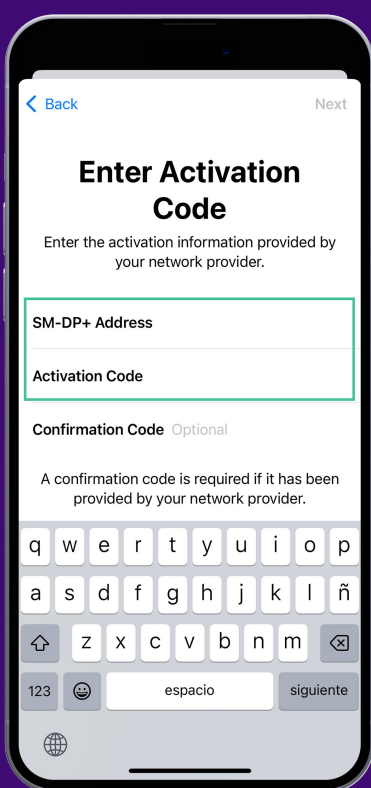
Manual Activation for Ios



1 1 1

> After purchasing your eSIM plan, open the confirmation email and copy the SM-DP Address and the Activation Code.

> Go to your Settings > Mobile Service > Add eSIM. Click on Use QR Code > Enter Details Manually. At this point, you should be on a page titled Enter Activation Code; keep this page open.



2 2 2

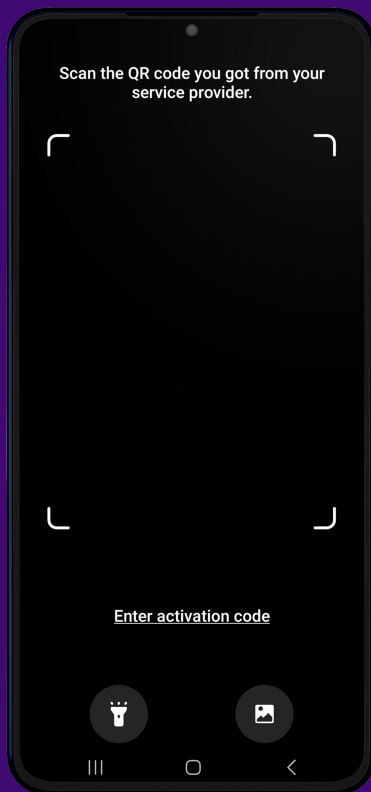
> Paste the SM-DP + Address and the Activation Code in the corresponding spaces.



3 3 3

> Remember to turn ON Data Roaming for ZIM and turn Data Roaming for your primary SIM off.

QR Code Activation for Android



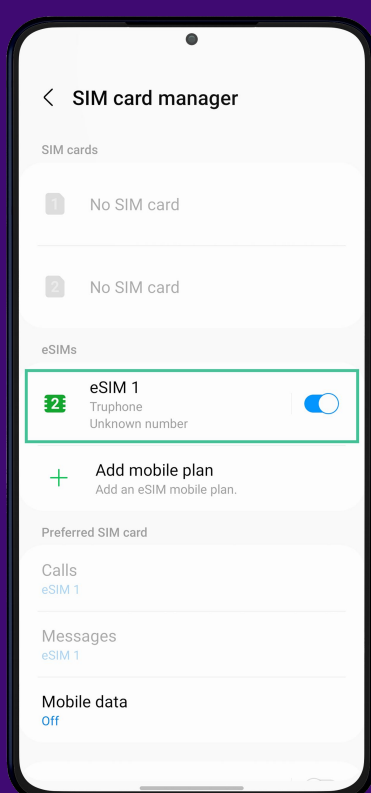
1

1

1

> After purchasing your eSIM plan, you will receive a confirmation email with a QR Code; download and scan the QR Code.

> Set up your plan following the instructions.

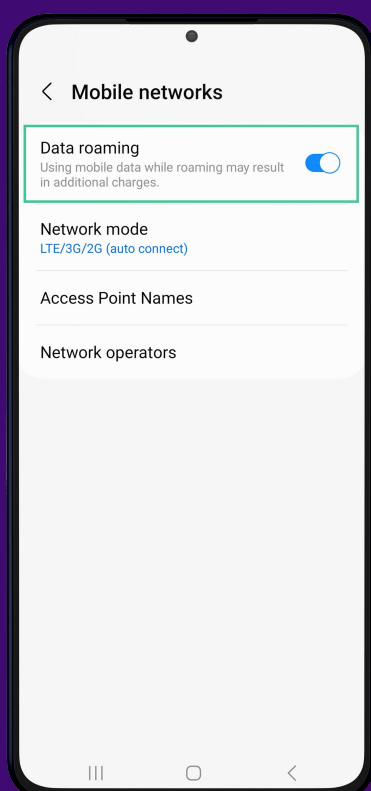


2

2

2

> When you arrive at your destination, make sure you have set ZIM as your default data line. To do this, go to Settings > Connections > SIM Manager > turn on your eSIM > choose ZIM as your mobile data.



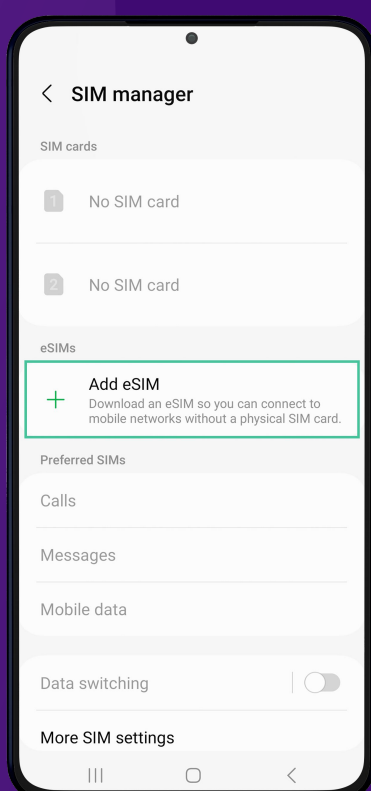
3

3

3

> We will keep reminding you to ensure Data Roaming is turned ON for your eSIM plan. Go to your Settings > Connections > SIM Manager > You'll see a list of SIMs. Your new eSIM needs to be active (make sure the toggle is blue/green).

Manual Activation for Android

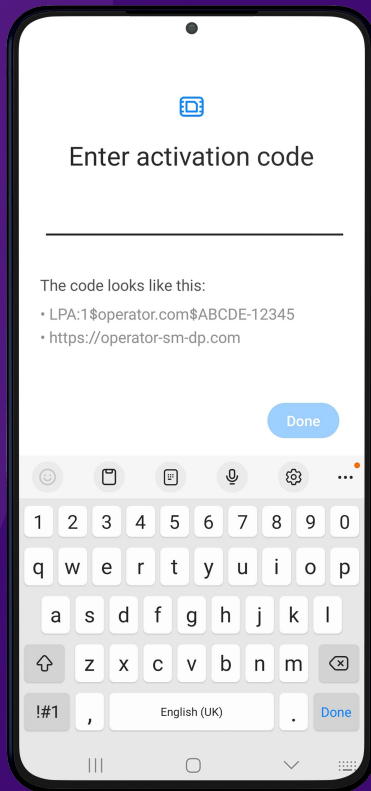


1

1

1

> After purchasing your eSIM plan, open the confirmation email and copy the Activation Code.



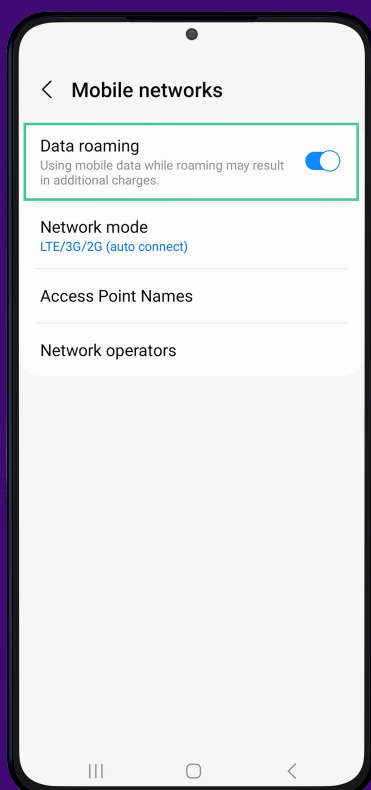
> Go to your Settings > Connections > SIM Card Manager > Add Mobile Plan > Scan Carrier QR Code > Enter Activation Code. You should be on a page titled Add Using Activation Code; keep this page open.

2

2

2

> Paste the Activation Code in the corresponding space.



3

3

3

> We will keep reminding you to ensure Data Roaming is turned ON for your eSIM plan. Go to your Settings > Connections > SIM Manager > You'll see a list of SIMs. Your new eSIM needs to be active (make sure the toggle is blue/green).

